slide 1: Intro

Today, I'm going to talk about the Shambhavi Restaurant Management System, a convenient way for customers to order food online.

First off, to start ordering, users need to create an account. This is simple – they just need to provide a few details: a unique username, email, mobile number, and password. This helps us keep track of their orders and ensures a smooth delivery process.

Once they're logged in, users can explore our menu. We've got everything sorted into categories like pizza, burgers, misal. It's like browsing through a virtual restaurant! They can take their time, checking out all the options and picking out what they're in the mood for.

If they're craving something specific, no problem! We have a search function too. They can type in the name of their favorite dish and voila – it pops right up!

After they've made their choices, it's time to place the order. They can review everything one last time, make sure they've got everything they want, and then confirm the delivery address. Once that's done, all that's left to do is sit back, relax, and wait for their delicious meal to arrive!

Slide 2: Problem Statement

* Shambhavi Restaurant is facing a few problems that could be solved with technology.
* First off, they don't have a website, which means they're missing out on a chance to show people what they offer and give important info online.
* Then, they're still taking orders by hand, which can lead to mistakes, slow service, and unhappy customers.
* Also, they're not really engaging with customers online, which means they're missing out on feedback that could help them improve.
* On top of that, they're tracking orders, which costs more and makes things less efficient.
* Finally, people have a hard time finding basic stuff like menus and hours online, which might stop them from coming in.
* These problems show how important it is for Shambhavi to use technology to make things better for customers and run their business smoother.

Slide 4: Advantages

* Having user accounts is like giving our customers the VIP treatment.
* Customers can easily check the status of their current orders and view their past purchases. This helps them keep track of what they've ordered before.
* Customers can conveniently print their bills directly from their user accounts for record-keeping or reimbursement purposes.
* Tablebot is a chatbot available on the website. It's like a virtual assistant that can answer customers' questions and provide assistance instantly.
* Customers can fill out a contact form if they have any queries or need support. This ensures that they can easily reach out to the business for help.
* The website is designed to be easy to use and navigate. This includes clear menus and a visually appealing layout to enhance the browsing experience.

Slide 5: Disadvantages

Users currently can't easily customize their food orders according to their preferences or dietary restrictions. This can be frustrating for customers who want to tailor their meals.

Updating the delivery location manually can be inconvenient for users. It requires extra effort and can lead to errors if the address is not entered correctly.

order as a guest:

Slide 6: Future Scope

We're excited to share some upcoming enhancements to the Shambhavi Restaurant Management System.

Firstly, we're introducing the ability for customers to customize their food orders, ensuring they get exactly what they desire.

Secondly, we're integrating Google Maps for automatic location updates, simplifying order management on our website.

Thirdly, we're expanding payment options to include PayPal, Cash, Gift Cards, and more, catering to diverse preferences

Fourthly, users will soon be able to save their payment details for future use, adding convenience to the ordering process.

Additionally, we're enabling guests to process orders without creating an account, enhancing flexibility.

Lastly, we're committed to continuously improving our website design and search functionality, providing an even better user experience.

These enhancements reflect our dedication to meeting customer needs and enhancing their overall experience with us.